



Frequently asked questions

What is the purpose of this exercise?

The feedback we receive will help us to understand people's experiences and how a neurological condition affects their lives. It will be used to inform the planning and delivery of services. The feedback will also provide the basis for identifying important issues that will inform the initial work of the Neurological Conditions Network.

What is the Neurological Conditions Network?

The Neurological Conditions Network was established as a ministerial priority following an announcement by the Minister for Health, Social Services and Public Safety in April 2010. The network is made up of representatives of the Health and Social Care Board, the Public Health Agency, the Health and Social Care Trusts, the Patient and Client Council, the Northern Ireland Neurological Charities Alliance, Carers Northern Ireland and Long Term Conditions Alliance Northern Ireland.

The aim of the network is to ensure the best possible outcomes for people with neurological conditions. Phase one of the development of the network includes carrying out a survey that will allow us to gain an understanding of the effects of neurological conditions on people's lives.

What will be done with my response?

The information you share in this survey is anonymous and untraceable. When contributing your experiences, please do not provide the names of family members, carers or professionals.

All information will be handled and stored in accordance with the Data Protection Act 1998. By completing and returning the survey you are consenting for your anonymous information to be used with that of others in the development of a study report.

The findings of the exercise will help those planning and delivering services to understand the effects of neurological conditions on people's lives.

I'm not good at using computers. Where can I get help in completing the survey?

We are working with charities represented on the Neurological Conditions Network. They may be able to help you to complete either an online or paper survey.

We will also have volunteers at four public libraries who will be able to help you complete the survey on the following dates:

Ballymena library	Monday 28 March
Omagh library	Thursday 31 March
Armagh library	Tuesday 5 April
Ormeau library	Wednesday 6 April

If you would like a paper version of the survey, please email your contact details to: Neurological.Conditions@hscni.net

Someone in my family has a neurological condition. I am not the main carer – can I still take part in this survey?

Yes. We are keen to hear your experience as a family member and would appreciate it if you could complete the survey.

I am under 18 and have a neurological condition/am a carer. Can I still complete this survey?

Yes. We want to hear from adults and young people from secondary school upwards.